

SERVICE BULLETIN



DATE: December 2, 2004

BULLETIN #: 01010 Rev. 2.0

PRODUCT: All America Series Products

USE OF NON-EMI CONDENSING UNITS

Mixing and matching of Heat Pumps is strictly prohibited. EMI will not warrant any of its products when paired with other than EMI heat pumps.

This is a statement of EnviroMaster International Corp. (EMI) company policy. Failure to adhere to the terms of this policy will result in voiding of the “ALL PRODUCT LIMITED WARRANTY”.

The EMI policy regarding the mixing/matching of EMI evaporators with other manufacturers condensing unit's products for straight cool applications is as follows:

EMI will warrant its evaporators to be used with another manufacturers condensing units only if the following criteria are met:

- 1. The Non-EMI condensing unit is the same capacity as the EMI condensing unit. Please refer to the SCC specification sheet for actual capacities of models. The current SCC specification sheet can be conveniently obtained from our website.**
- 2. The non-EMI condenser must be a 10 SEER rated condenser. It cannot be a higher SEER type condenser (10+).**
- 3. After December 1, 2004 Production will relocate the transformer from the condenser to the air handler on all EMI America Series products. If you are using a condenser that has a transformer installed, it will have to be disconnected and removed.**

Keep in mind that if the above criteria are met, EMI has no documented technical information generated on mixed/matched systems. If a system problem occurs we can be a resource for information as it regards to our piece of equipment only. We will not have the expertise or be able to speak on behalf of the other equipment manufacturers product.